Residential Tenancies and Rooming Accommodation Act 2008 (Sections 57B-57D and 457C-457E)



This rental application form is intended for use by all prospective tenants and property managers/owners for residential tenancies. For more information about your rights and responsibilities, please see our Application process webpage.

### **Important Information:**

- Application form: Property managers/owners are required to use a standardised tenancy application form for residential tenancies. This form ensures compliance with the Residential Tenancies and Rooming Accommodation Act 2008 (the Act) and the Residential Tenancies and Rooming Accommodation and Other Legislation Amendment Regulation 2025.
  - An application form must comply with the standardised form prescribed under the Act and regulations. **Failure to comply is an offence under the legislation, with a maximum penalty of 20 penalty units**.
- 2. **Exemptions**: Application form requirements for residential tenancies do not apply to relevant lessors. The Act outlines who qualifies as a relevant lessor.
- 3. **Ways to submit applications**: A property manager/owner must provide at least 2 different ways for a prospective tenant to submit their applications. One of the ways must not be restrictive. Restrictive ways refer to:
  - where a prospective tenant is required to provide their personal information through an online platform to someone
    who is not the property manager/owner or a real estate agent, but who is collecting the information on behalf of the
    property manager/owner, and
  - a method that incurs a cost to the prospective tenant such as an application fee or the cost to conduct a background check.

Failure to comply is an offence under the legislation, with a maximum penalty of 20 penalty units.

- 4. **Request for information from a prospective tenant**: When a property manager/owner requests personal information, they are only permitted to ask for specific details, including proof of identity, financial ability to pay rent, and references. They are not allowed to request information such as details about legal actions taken by the prospective tenant, including disputes or matters considered by the tribunal, history of rental bond claims, breach notices given by the prospective tenant, and statements of credit accounts or bank accounts detailing transactions. *This restriction is not extended to any third party.*It is an offence for a property manager/owner to ask questions other than those prescribed under the legislation.
- 5. Verifying identity: When proving identity, a prospective tenant can either present the original documents or provide a copy. The property manager or owner is not allowed to keep a copy of the original documents unless consent is given. The maximum penalty for keeping a copy of the original identity document without a prospective tenant's consent is 20 penalty units.

**Discrimination in accommodation**: The *Anti-Discrimination Act 1991* makes discrimination in accommodation against the law. If a prospective tenant believes they are being discriminated against, they should contact the Queensland Human Rights Commission.

The Commission handles complaints of discrimination, including those based on race, gender, age, disability, relationship status, sexuality, and other protected attributes under the *Queensland Anti-Discrimination Act* 1991. The Commission can provide guidance on how to file a complaint and assist in resolving issues related to discrimination.

### Submission of application

### Ways to submit your application

In accordance with the Residential Tenancies and Rooming Accommodation Act 2008, you may submit your application via any of the following methods.

Email		
In-person submission		
Postal mail		
	Postcode	
Other		

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	Address of the premises					
						Postcode
	Number of occupants					
	Number of occupants intended t	o reside in the pre	emises			
	Number of occupants under 18 y	ears of age				
	Prospective tenant/s details					
	Note: If there are more than 3 prospective tenants, prospective tenants may need to complete multiple forms to capture the details of each prospective tenant.					
	Tenant 1					
	Tenant 1 – Personal details					
	Full name				Date of	birth
	Current address				,	
						Postcode
	Phone	Email				
	Tenant 1 – Employment details	, ,				
	Current employer  Job title					
Length of employment Gross weekly income						
	Tenant 1 - Financial Information					
	Can you provide documents ver	ifying your ability	to pay rent?	Yes No		
	If yes, please attach documents.  Examples: pay slips, bank statements (without transaction details), other financial documents.					
	Note: No more than two docum	_		_	pay rent can be requ	uested.
	If not receiving regular income Please provide details of previous		-		ncial ability to pay re	nt, such as:
	Please provide details of previous employment or other documents supporting your financial ability to pay rent, such as:  Pay slips from previous employment  Bank statements (without transaction details) to demonstrate proof of savings or assets  Centrelink payment statements/letters					
	Proof of savings or assets					
	Topant 1 Pontal history (if applicable)					
	Tenant 1 – Rental history (if applicable)  Property 1					
	Previous address					
						Postcode
	Rental period (Start – End)					
	Property manager/owner <b>name</b>					
	Property manager/owner name					

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Property 2					
Previous address					
			Postcode	е	
Rental period (Start - End)					
Property manager/owner <b>name</b>					
Property manager/owner contact					
Tenant 1 - References Please provide 2 referees who can verify yo	our capability to care fo	or the premises			
Name					
Contact					
Referee's connection to prospective tenan	nt				
Name					
Contact					
Referee's connection to prospective tenan	nt				
Therefore commodition to prospective tender					
Tenant 2 (if applicable)					
Tenant 2 – Personal details		1			
Full name			Date of birth		
Current address					
Phone Ema	:1		Postcode		
Phone Ema	1811				
Tenant 2 - Employment details					
Current employer					
Job title					
Length of employment		Gross weekly income			
Tenant 2 – Financial Information					
Can you provide documents verifying your ability to pay rent? Yes No					
If yes, please attach documents.  Examples: pay slips, bank statements (without transaction details), other financial documents.  Note: No more than two documents showing the prospective tenant's financial ability to pay rent can be requested.					
If not receiving regular income (e.g. self-employed, casual, freelance)  Please provide details of previous employment or other documents supporting your financial ability to pay rent, such as:  Pay slips from previous employment  Bank statements (without transaction details) to demonstrate proof of savings or assets  Centrelink payment statements/letters  Proof of savings or assets					

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Property 1	
Previous address	
	Postcode
Rental period (Start - End)	
Property manager/owner <b>name</b>	
Property manager/owner <b>contact</b>	
roperty 2	
Previous address	
	Postcode
Rental period (Start - End)	
Property manager/owner <b>name</b>	
Property manager/owner <b>contact</b>	
Name Contact	
Referee's connection to prospective tenant	
Name	
Contact	
Referee's connection to prospective tenant	
The second secon	
Tenant 3 (if applicable)	
enant 3 - Personal details	
Full name	Date of birth
Current address	Date of birth
Guirent address	Postcode
Phone Email	. 5515545
enant 3 - Employment details	

Gross weekly income

### Level 11, Midtown Centre, 150 Mary Street | GPO Box 390 Brisbane Q 4001 | t 1300 366 311 | rta.qld.gov.au

Job title

Length of employment

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### Tenant 3 - Financial Information

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4	Pet details (if ap	oplicable)				
	Do you intend to keep any pets at the premises?					
	If yes, provide details					
	Type/s of pets					
	Breed/s					
	Size/Weight					
	owner to make a  the pet's ag  whether the whether the whether yo photo of pe	n informe ge, temper e rental pr e pet is per ou intend t et (if applice	d de rame rope ermit o ke cable	ecision (optional) ent, training rty is suitable for keeping this t tted under the local council by ep the pet inside and/or outsic	y of the pet proposed to be kept in the rental property to help the property type of pet (i.e. size of property, outdoor areas, fencing requirements) -laws or any applicable body-corporate by-laws de, or in an appropriate enclosure	
				nould include in the tenancy ag d carpet cleaning.	greement if there are any additional conditions that apply, such as who is	
5	Vehicle details (	(if applica	ble)	)		
	Will you be parking	ng any ve	hicle	es on the premises?	es No	
	If yes, please spe	ecify the n	umb	per and types of vehicles		
	Vehicle	N	0.	Туре		
	Boats					
	Caravans					
	Heavy vehicles					
	Trailers					
	Other motor veh	hicles				
					greement any additional conditions that apply, such as the requirement for vay or park or body corporate rules relating to vehicles.	
6	Term of tenancy	/				
	Preferred move-	-in date				
	Desired lease te	erm (e.g. 6	moı	nths, 12 months, 24 months)		

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7	Verification of identity						
	Property manager/owner requests to verify identity Yes No						
	<ul> <li>If the property manager/owner requests to verify your identity, the Act allows identity verification by:</li> <li>providing a copy of your original identity document, or</li> <li>allowing the property manager/owner to sight your original document in person.</li> </ul>						
	I elect to provide copies of my original identity document/s to the property manager/owner.						
	I elect to permit the property manager/owner to view my or	I elect to permit the property manager/owner to view my original identity document/s.					
	Property managers/owners cannot keep a copy or record details	of your identity documents sighted in person wi	ithout your consent.				
	I consent to the property manager/owner retaining copies of	of my original identity document/s.					
8	Prospective tenant acknowledgement and consent						
	By signing this form, you acknowledge and consent to the follow	ing:					
	<ol> <li>Collection of personal information: You understand that the as a tenant.</li> </ol>	information provided will be used solely to asse	ss your suitability				
	2. Use of your personal information: Your personal information	n will be stored securely and only used for the ap	plication process.				
	<ol><li>No unauthorised copies: The property manager/owner will your consent.</li></ol>	not retain any copies of your original identity do	cuments without				
	<ol> <li>Compliance with legislation: This application complies with the Residential Tenancies and Rooming Accommodation Act 2008, including all protections for your personal information and rights.</li> </ol>						
5. Submission confirmation: Your application will not be processed unless all required documents are submitted.							
	Print name/s	Signature/s	Date				
	1.						
	2.						
	3.						
F	or office use only						
R	eceived by						
	Date received						
A	Application submitted by Email In-person Postal mail Other						
V	Verification of identity completed Yes No						
R	Required documents attached Yes No						
	ola or further information						

Do not send this form to the RTA. Give this form to your property owner/s and keep a copy for your records.

For further information, visit the Residential Tenancies Authority (RTA) website at rta.qld.gov.au or call the RTA's



contact center on 1300 366 311.

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### Telephone interpreter service



If you have difficulty understanding English, you can access a free interpreter service by calling the RTA (Monday to Friday, 8:30am to 5:00pm – AEST time zone).

Calling from within Australia - Call 1300 366 311.

Calling from overseas - International callers +61 7 3224 1600 (+10 hours UTC)

### **Arabic**

يمكنك الوصول إلى الدعم من RTA عن طريق الاتصال بالرقم 311 360 (310 (من داخل أستراليا) أو 810 1600 (من خارج أستراليا)، من الاثنين إلى الجمعة، من 8:30 صباحًا إلى 5:00 مساءً بتوقيت شرق أستراليا. ويمكنك الوصول إلى خدمة الترجمة المجانية عند الاتصال بهذا الرقم.

### Punjabi

ਤੁਸੀਂ RTA ਕੋਲੋਂ ਸਹਾਇਤਾ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ: **1300 366 311** (ਆਸਟ੍ਰੇਲੀਆ ਵਿੱਚ) ਜਾਂ **+61 7 3224 1600** (ਆਸਟ੍ਰੇਲੀਆ ਤੋਂ ਬਾਹਰ) 'ਤੇ ਸੋਮਵਾਰ ਤੋਂ ਸ਼ੁੱਕਰਵਾਰ, 8:30 ਸਵੇਰ ਤੋਂ 5:00 ਸ਼ਾਮ AEST 'ਤੇ ਫ਼ੋਨ ਕਰ ਸਕਦੇ ਹੋ। ਜਦੋਂ ਤੁਸੀਂ ਇਸ ਨੰਬਰ 'ਤੇ ਫ਼ੋਨ ਕਰੋਗੇ ਤਾਂ ਤੁਹਾਨੂੰ ਮੁਫ਼ਤ ਦੁਭਾਸ਼ੀਆ ਸੇਵਾ ਵੀ ਮਿਲ ਸਕਦੀ ਹੈ।

### **Japanese**

RTAによるサポートにアクセスするには、月曜日から金曜日の午前8時30分から午後5時まで(AESTオーストラリア東部標準時)に電話番号 **1300 366 311** (オーストラリア国内)または **+61 7 3224 1600** (オーストラリア国外)に電話してください。 この番号に電話すると、無料の通訳サービスにアクセスできます。

#### Korean

RTA의 지원 서비스를 이용하려면 **1300 366 311** (호주 국내) 또는 **+61 7 3224 1600** (호주 국외)번으로 전화하십시오(월요일~금요일, 호주 동부표준시 기준 오전 8:30~오후 5:00). 이 번호로 전화하면 무료 통역 서비스를 이용할 수 있습니다.

### **Simplified Chinese**

若需 RTA 支持服务,请致电 **1300 366 311** (澳大利亚境内)或 **+61 7 3224 1600** 澳大利亚境外),工作时间为周一至周五上午8:30 至下午5:00 (澳大利亚东部标准时间)。拨打此号码可获取免费口译服务。

### **Spanish**

Puede acceder a la ayuda de la RTA llamando al **1300 366 311** (dentro de Australia) o al **+61 7 3224 1600** (desde fuera de Australia), de lunes a viernes, de 8:30am a 5:00pm hora estándar del este de Australia (AEST). Si llama a este número, podrá acceder a un servicio de intérprete sin cargo.

#### **Traditional Chinese**

您可以於澳洲東部標準時間星期一至星期五上午8時30分至下午5時致電1300 366 311 (澳洲境内) 或 +61 7 3224 1600 (澳洲境外) 獲取RTA的援助。致電時,您可以使用免費傳譯服務。

#### Vietnamese

Quý vị có thể xin RTA hỗ trợ bằng cách gọi số **1300 366 311** (trong nước Úc) hoặc **+61 7 3224 1600**(bên ngoài nước Úc), từ Thứ Hai đến Thứ Sáu, 8:30 sáng đến 5:00 chiều AEST. Quý vị có thể sử dụng dịch vụ thông dịch miễn phí khi gọi đến số này.